

Title	Quality Policy	Issue 8.0
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As one of the leading manufacturers and suppliers within the Life Science Sector through innovation, design and manufacture of high-quality products and services, we are committed to continued growth, the continual improvement of our Quality Management System and in satisfying applicable requirements, including statutory and regulatory.

This quality policy aims to meet the requirements from internal and external interested parties. We have determined the context, purpose and strategic direction of the organisation.

We recognise that reductions in waste, and improvements in process understanding and compliance, will help to ensure the sustainability of our organisation; as will the maintenance of our organisational knowledge for the consistent provision of product and service, and for business continuity purposes.

We are committed to continued registration to ISO 9001 and ISO 13485 certification through co-operation, motivation and effective collaboration with all our interested parties. This will ensure consistency of approach, continual improvement and confidence/trust in our processes to deliver products and services to requirements.

Quality objectives will be set to support this policy, and the organisation's changing context. These will be reviewed at top management's monthly business update meetings ("GMM")

We are committed to enhancing customer satisfaction and complying with all regulatory requirements through the effective application of our Quality Management System, and with it a socially responsible attitude to the design, manufacture, installation, and service of all our products and services, throughout relevant locations, and business operations. The Quality Systems are provided to meet the requirements of ISO 9001 and ISO 13485 standards and applicable Good Distribution and Documentation Practice guidelines. The system may be modified to meet client specifications but will in no way negate the minimum requirements of ISO 9001 or ISO 13485.

Senior management are fully committed to the above and actively encourage a similar commitment by personnel at all levels of the company. This Quality Policy is evaluated as part of the overall review of the QMS to ensure its stated objectives are met. It is communicated to all employees and is freely available to external interested parties on request. It is formally reviewed at the annual Management Review.

Signed: 

Andrew Lee – Chief Operating Officer

Document Title: Quality Policy			
Document classification: Public document for DGP Intelcius Ltd			
Prepared by: Martin Hackney, Quality Manager		Master Document Location: Sharepoint	
Issue date: 22Jan2026	Review date: 22Jan2027	Version: 8.0	Page 1 of 1